

Wattstopper Hardware and 1st Year Remote Support Warranty For LMJA-8300-x Part No. RACCESS-6



Connected Services (RACCESS) is hardware, installed on a compatible lighting control system, that enables secure access for remote diagnostics and real-time technical support from the Legrand Remote Operations Center (ROC). RACCESS enables the remote connectivity required to add a Wattstopper Enhanced Warranty or Wattstopper TechnologyEnabled Service Contract. This will enable the ROC to remotely connect to your lighting controls system to provide immediate support, addressing many issues remotely that used to require an on-site visit for resolution.

Features & Benefits

Remote diagnostic support for start-up and troubleshooting		ooting Factory-prov	Factory-provided programming and configuration	
Real-time system overview and training for facility managers/personnel		Dedicated ce	Dedicated cellular modem for a secure connection	
Relocatable cellular antenna		Dedicated pr experts	Dedicated priority access to Legrand Level 2 support experts	
Customer-initiated remot problems	e diagnostic testing with noti	ification of device		
Specifications				
General Info				
Product Line	Wattstopper	UPC Number	754182941827	
Country Of Origin	United States			

Additional Information

Security

Yes